

# Stamford Police Department Community Research

- Summary of Findings -

March 28, 2008



**Prepared for:  
Stamford Police Department**



**Rothstein-Tauber, Inc.**  
MARKET RESEARCH AND BRAND STRATEGY

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## BACKGROUND & OBJECTIVES

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The Stamford Police Department conducted a research project among the population of Stamford to provide:

- ❖ An understanding of the current perception of the Police department
- ❖ An assessment of the municipal atmosphere in terms of residents' perceptions of crime and personal safety
- ❖ Gauge the severity of various public safety issues, and
- ❖ Obtain a rating of the SPD overall as well as in terms of their ability to resolve the issues.

The results from this study will be used for development and planning by SPD Senior Officers as well as for a benchmark for ongoing research.

## RESEARCH METHODOLOGY

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**What:** 1,823 self-administered mail interviews  
Survey offered in English and Spanish

**When:** December 27, 2007 – March 1, 2008

**Among:** Current Stamford Residents<sup>1</sup>

- ❖ Aged 18+
- ❖ Initial mail-out supplemented with surveys left at Community Centers to bolster minority response
- ❖ Key subgroups of those having recent contact with SPD:
  - ◆ 51 arrestees (25<sup>2</sup> arrest dates range from January – July 2007; 26 self proclaimed in survey)
  - ◆ 1118 filed a complaint/reported an incident in the past 2 years
  - ◆ 158 Stamford city employees<sup>3</sup>

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<sup>1</sup> Sample source: Registrar of Voters

<sup>2</sup> Sample source: Stamford Police Department

<sup>3</sup> 51 responded to e-mail from the City of Stamford; 107 self proclaimed in the survey

## ANALYTIC NOTES

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- ❖ Data presented in this summary are shown in Total, by Ethnicity, as well as by Police District, which for purposes of this research is based on Voting District. As such, Police Districts in this Summary are defined as:
  - ◆ District 1: Voting Districts 2, 5, 9 and 10
  - ◆ District 2: Voting Districts 3, 6, 11
  - ◆ District 3: Voting Districts 1, 4, 7, 8, 12 and 15
  - ◆ District 4: Voting Districts 13, 14, 16, 17, 18, 19 and 20
  
- ❖ Data have been weighted by Voting District and Ethnicity to achieve a distribution representative of the Stamford population. Ethnicity weights were calculated to reflect the frequencies reported for Stamford in the American Community Survey conducted by the U.S. Census Bureau in 2006.
  
- ❖ Unweighted bases are shown in this report.
  
- ❖ Table Annotation:
  - ◆ <sup>A-D</sup> = Significantly higher than designated column at the 90% confidence level.
  - ◆ @ = Note: Small base size.
  - ◆ \*\* = Less than 0.5%.
  - ◆ -- = Zero.

## DETAILED FINDINGS

### PERCEIVED SAFETY

- ❖ The majority of Stamford residents agree they feel safe at home, in their neighborhood, at the beach (during the day) and downtown at night with friends.
  - ◆ Residents in Police District 4 express a greater sense of security.
- ❖ They are less certain of their safety after dark, when they are alone either downtown or at the beach and are less likely to agree that they feel safe leaving their home or car unlocked.

**Table 1: Locations in Stamford Perceived as Safe**

Base: Total Random Sample	Total (1744)	District 1 (156)	District 2 (178)	District 3 (470)	District 4 (893)
% Agree Completely/Somewhat	%	% (A)	% (B)	% (C)	% (D)
At home	92	86	91	94 <sup>A</sup>	94 <sup>A</sup>
Leaving personal property at home when I go out	82	81	83	80	85
Returning home at night	82	76	81	80	87 <sup>AC</sup>
With others in my neighborhood, after dark	79	70	76	78	88 <sup>ABC</sup>
Alone at the beach, during daylight	77	77	79	80	76
Alone in my neighborhood, after dark	75	68	69	72	86 <sup>ABC</sup>
Downtown after dark, with friends	69	67	75	66	70
Downtown after dark, alone	46	53 <sup>D</sup>	53 <sup>D</sup>	44	40
Leaving the car unlocked in my driveway	41	36	29	36	54 <sup>ABC</sup>
Alone at the beach, after dark	22	32 <sup>BD</sup>	20	25 <sup>D</sup>	16
Leaving my home unlocked	16	18	14	16	16
Leaving the car unlocked downtown	8	17 <sup>CD</sup>	11 <sup>D</sup>	6	4

Base: Random Sample	Caucasian (1485)	Hispanic (68)	African American (124)
% Agree Completely/Somewhat	% (A)	% (B)	% (C)
At home	94 <sup>C</sup>	91	84
Leaving personal property at home when I go out	83	79	79
Returning home at night	83 <sup>C</sup>	83 <sup>C</sup>	71
With others in my neighborhood, after dark	84 <sup>BC</sup>	73	65
Alone at the beach, during daylight	79	77	73
Alone in my neighborhood, after dark	78 <sup>C</sup>	76 <sup>C</sup>	62
Downtown after dark, with friends	66	78 <sup>A</sup>	68
Downtown after dark, alone	40	58 <sup>A</sup>	53 <sup>A</sup>
Leaving the car unlocked in my driveway	42 <sup>C</sup>	46 <sup>C</sup>	28
Alone at the beach, after dark	19	29 <sup>A</sup>	31 <sup>A</sup>
Leaving my home unlocked	14	23 <sup>A</sup>	15
Leaving the car unlocked downtown	5	14 <sup>A</sup>	15 <sup>A</sup>

## MUNICIPAL ATMOSPHERE

- ❖ While residents exhibit some caution, the majority of Stamford residents do not perceive crime as a serious problem and few fear they will be a victim of a violent crime.
  - ◆ While 31% consider crime to be only a 'slight' problem, 48% indicate that crime is 'moderate' in the City of Stamford. Fewer than 1 in 5 perceive crime to be serious. Two thirds indicate that their lifestyle is not seriously impacted by a fear of crime.
  - ◆ Fewer than 1 in 10 are 'very much' fearful that they will be a victim of a violent crime; 6 in 10 are not fearful of being a victim.
  - ◆ African Americans are significantly more likely than members of any other ethnic group to consider violent crime in Stamford a 'serious problem' (27%).

**Table 2: Crime Perceptions in Stamford**

Base: Total Random Sample	Total (1744) %	District 1 (156) % (A)	District 2 (178) % (B)	District 3 (470) % (C)	District 4 (893) % (D)
<b>SEVERITY</b>					
<u>Not/Slight Problem</u>	<u>34</u>	<u>25</u>	<u>36</u>	<u>36<sup>A</sup></u>	<u>39<sup>A</sup></u>
Not a problem	3	5	4	3	2
Slight problem	31	20	32 <sup>A</sup>	33 <sup>A</sup>	37 <sup>A</sup>
Moderate problem	48	54	48	47	48
Serious problem	16	19 <sup>D</sup>	15	16 <sup>D</sup>	11
<b>FEAR OF CRIME (Impact on Lifestyle)</b>					
<u>Not At All/Not Much</u>	<u>65</u>	<u>62</u>	<u>65</u>	<u>63</u>	<u>71<sup>AC</sup></u>
Not at all	26	28	25	22	29 <sup>C</sup>
Not much	39	34	40	41	42
Somewhat	27	26	24	32 <sup>D</sup>	25
Very much	6	11 <sup>CD</sup>	10 <sup>CD</sup>	4	4
<b>FEAR OF BEING A VICTIM</b>					
<u>Not At All /Not Much</u>	<u>60</u>	<u>55</u>	<u>63</u>	<u>55</u>	<u>67<sup>AC</sup></u>
Not at all	16	17	12	14	17
Not much	44	38	51 <sup>A</sup>	41	50 <sup>AC</sup>
Somewhat	30	35 <sup>D</sup>	25	35 <sup>BD</sup>	26
Very much	7	7	8	7	5

Base: Random Sample	Caucasian (1485) % (A)	Hispanic (68) % (B)	African American (124) % (C)
<b>SEVERITY</b>			
<u>Not/Slight Problem</u>	<u>34<sup>C</sup></u>	<u>37<sup>C</sup></u>	<u>25</u>
Not a problem	3	5	2
Slight problem	31 <sup>C</sup>	32	23
Moderate problem	49	50	47
Serious problem	15	13	27 <sup>AB</sup>
<b>FEAR OF CRIME (Impact on Lifestyle)</b>			
<u>Not At All /Not Much</u>	<u>67</u>	<u>66</u>	<u>60</u>
Not at all	26	20	29
Not much	40 <sup>C</sup>	45 <sup>C</sup>	31
Somewhat	27	29	24
Very much	5	5	14 <sup>AB</sup>
<b>FEAR OF BEING A VICTIM</b>			
<u>Not At All /Not Much</u>	<u>63<sup>C</sup></u>	<u>62</u>	<u>52</u>
Not at all	15	16	19
Not much	48 <sup>C</sup>	46	33
Somewhat	30	30	27
Very much	6	5	17 <sup>AB</sup>

- ❖ The vast majority of Stamford residents feel there is LESS crime in Stamford than in other large cities in Connecticut.
- ❖ 2 in 5 feel the amount of violent crime has stayed the same over the past 3 years.
- ❖ Better than half feel that violent crime will stay the same or diminish in the next 3 years.

**Table 3: Crime Rate Comparison**

Base: Total Random Sample	Total (1744) %	District 1 (156) % (A)	District 2 (178) % (B)	District 3 (470) % (C)	District 4 (893) % (D)
<b>CRIME COMPARED TO OTHER CT CITIES</b>					
Less	74	68	73	74	77 <sup>A</sup>
Same	20	23	22	20	18
More	3	5	3	4	2
<b>PAST 3 YEARS</b>					
Better/Same	63	60	58	63	68 <sup>B</sup>
Better	20	25 <sup>C</sup>	25 <sup>C</sup>	14	18
Same	43	35	33	49 <sup>AB</sup>	50 <sup>AB</sup>
Worse	35	37	41 <sup>D</sup>	35	30
<b>NEXT 3 YEARS</b>					
Better/Same	57	53	58	55	58
Better	21	26 <sup>CD</sup>	32 <sup>CD</sup>	17	15
Same	36	27	26	38 <sup>AB</sup>	43 <sup>AB</sup>
Worse	33	39	31	34	31

Base: Random Sample	Caucasian (1485) % (A)	Hispanic (68) % (B)	African American (124) % (C)
<b>CRIME COMPARED TO OTHER CT CITIES</b>			
Less	73	74	73
Same	20	22	23
More	4	**	3
<b>PAST 3 YEARS</b>			
Better/Same	66 <sup>C</sup>	59	54
Better	17	22	25 <sup>A</sup>
Same	49 <sup>BC</sup>	37	29
Worse	32	40	45 <sup>A</sup>
<b>NEXT 3 YEARS</b>			
Better/Same	55	55	61
Better	16	27 <sup>A</sup>	33 <sup>A</sup>
Same	39 <sup>BC</sup>	28	28
Worse	33	40	31

## STAMFORD POLICE DEPARTMENT ASSESSMENT

- ❖ The Stamford Police Department achieves an 'excellent' or 'very good' rating overall among 57% of those responding.
  - ◆ Ratings do not vary greatly by District, however, Police department ratings are generally lower among minority residents.
- ❖ Department personnel are most highly rated for being:
  - ◆ Helpful
  - ◆ Professional
  - ◆ Knowledgeable
  - ◆ Competent
  - ◆ Responsive , and
  - ◆ Concerned for residents' well being

**Table 4: Stamford Police Department Rating (%Excellent/Very Good)**

Base: Total Random Sample	Total (1744) %	District 1 (156) %	District 2 (178) %	District 3 (470) %	District 4 (893) %
<b>% Excellent/Very Good</b>		(A)	(B)	(C)	(D)
Overall	57	53	59	55	61
Helpful	55	48	60	52	59 <sup>AC</sup>
Professional	54	53	52	54	55
Knowledgeable	53	49	52	52	57
Competent	52	49	53	53	54
Responsive	51	51	53	48	53
Concerned for your well being	50	49	46	50	53
Fair	47	46	41	47	50
Sensitive to cultural background	43	43	35	45	44

Base: Random Sample	Caucasian (1485) %	Hispanic (68) %	African American (124) %
<b>% Excellent/Very Good</b>	(A)	(B)	(C)
Overall	63 <sup>BC</sup>	43	51
Helpful	60 <sup>BC</sup>	45	48
Professional	58 <sup>B</sup>	43	51
Knowledgeable	57 <sup>B</sup>	44	52
Competent	58 <sup>BC</sup>	41	47
Responsive	56 <sup>B</sup>	39	49
Concerned for your well being	57 <sup>BC</sup>	36	43
Fair	53 <sup>BC</sup>	29	40
Sensitive to cultural background	50 <sup>BC</sup>	25	38 <sup>B</sup>

## INTERACTION WITH THE POLICE DEPARTMENT

- ❖ Three fourths of residents responding to the survey report some sort of interaction with the Department in the past 2 years.
  - ♦ The majority of contact tended towards information seeking, however, 31% report using the 911 system, 28% indicate being involved in an automobile accident and 11% report being a victim of a crime.

**Table 5: Community Interaction with Stamford Police Department (% Past 2 Years)**

Base: Total Random Sample	Total (1744) %	District 1 (156) %	District 2 (178) %	District 3 (470) %	District 4 (893) %
Past 2 Years	(A)	(B)	(C)	(D)	(D)
<b>Interacted with SPD in Past 2 Years</b>	<b>77</b>	<b>77</b>	<b>84<sup>D</sup></b>	<b>80</b>	<b>74<sup>D</sup></b>
Asked an officer for directions	35	30	49 <sup>ACD</sup>	34	34
Asked an officer for help	32	44 <sup>CD</sup>	44 <sup>CD</sup>	29	25
Used the 911 system	31	28	40 <sup>D</sup>	38 <sup>AD</sup>	26
Involved in a motor vehicle accident	28	32	32	30	24
Asked officer for info on a community issue	16	17	17	16	15
Phoned SPD for info on a community issue	15	16	14	16	15
Received a moving violation	15	10	23 <sup>AD</sup>	18 <sup>AD</sup>	13
Reported a crime	15	16	22 <sup>D</sup>	17 <sup>D</sup>	13
Victim of a personal property crime (robbery)	10	10	14	9	9
Child has interacted with onsite SPD liaison	8	10	7	9	9
Community outreach (like DARE)	7	14 <sup>CD</sup>	7	6	6
Been arrested	2	2	2	3	1
Victim of a personal injury crime (assault)	2	2	4	3	2
Been present during a robbery	1	2	1	**	1
<b>Have NOT Interacted (None)</b>	<b>23</b>	<b>23</b>	<b>16</b>	<b>20</b>	<b>26<sup>BC</sup></b>

Base: Random Sample	Caucasian (1485) %	Hispanic (68) %	African American (124) %
Past 2 Years	(A)	(B)	(C)
<b>Interacted with SPD in Past 2 Years</b>	<b>75</b>	<b>83</b>	<b>76</b>
Asked an officer for directions	35	35	39
Asked an officer for help	28	47 <sup>A</sup>	35
Used the 911 system	31	37	33
Involved in a motor vehicle accident	23	45 <sup>AC</sup>	25
Asked officer for info on a community issue	15	17	19
Phoned SPD for info on a community issue	15	10	18
Received a moving violation	11	30 <sup>AC</sup>	8
Reported a crime	16	13	17
Victim of a personal property crime (robbery)	10	12	8
Child has interacted with onsite SPD liaison	8	8	12
Community outreach (like DARE)	5	6	15 <sup>AB</sup>
Been arrested	2	4	7 <sup>A</sup>
Victim of a personal injury crime (assault)	3	2	4
Been present during a robbery	1	**	**
<b>Have NOT Interacted (None)</b>	<b>25</b>	<b>17</b>	<b>24</b>

- ❖ More than half have reported an incident to the police in the past 2 years.

**Table 6: Reports to Stamford Police Department (% Past 2 Years)**

Base: Total Random Sample	Total (1744) %	District 1 (156) % (A)	District 2 (178) % (B)	District 3 (470) % (C)	District 4 (893) % (D)
<b>Past 2 Years</b>					
<b>Made a report in past 2 years</b>	<b>59</b>	<b>55</b>	<b>56</b>	<b>60</b>	<b>63</b>
Public disturbance	21	31 <sup>D</sup>	24 <sup>D</sup>	25 <sup>D</sup>	14
Road or utility hazard	21	11	13	19 <sup>A</sup>	30 <sup>ABC</sup>
Suspicious person or activity	19	19	17	21	19
Involved in traffic accident in town	17	15	17	19	17
Medical problem/Emergency	16	11	17	21 <sup>AD</sup>	13
Traffic complaint	13	10	13	17 <sup>A</sup>	14
Animal complaint	9	5	10	7	12 <sup>AC</sup>
Suspected drug activity	5	9 <sup>D</sup>	7 <sup>D</sup>	7 <sup>D</sup>	2
Alarm (home/car)	5	2	5	3	6 <sup>C</sup>
<b>Have NOT made a report</b>	<b>41</b>	<b>45</b>	<b>44</b>	<b>40</b>	<b>37</b>

Base: Random Sample	Caucasian (1485) % (A)	Hispanic (68) % (B)	African American (124) % (C)
<b>Past 2 Years</b>			
<b>Made a report in past 2 years</b>	<b>62</b>	<b>60</b>	<b>54</b>
Public disturbance	19	30 <sup>A</sup>	26
Road or utility hazard	26 <sup>BC</sup>	9	13
Suspicious person or activity	20	20	22
Involved in traffic accident in town	16	24	14
Medical problem/Emergency	16	17	17
Traffic complaint	16 <sup>C</sup>	12	7
Animal complaint	9	8	5
Suspected drug activity	4	7	13 <sup>A</sup>
Alarm (home/car)	6	1	5
<b>Have NOT made a report</b>	<b>38</b>	<b>40</b>	<b>46</b>

## COMMUNITY ISSUES - BOTHERSOMENESS

- ❖ Drugs, traffic, underage drinking, gang violence and parking are rated as the 5 most bothersome issues among those who responded to the survey.
  - ◆ Botheredness is expressed at higher levels within the African American community.

**Table 7: Community Issues – Botheredness**

Base: Total Random Sample	Total (1744) %	District 1 (156) % (A)	District 2 (178) % (B)	District 3 (470) % (C)	District 4 (893) % (D)
<b>% Extremely/Very Bothered</b>					
Drugs	60	68 <sup>D</sup>	58	61	55
Traffic flow	57	51	49	64 <sup>AB</sup>	58 <sup>B</sup>
Underage drinking	54	57	55	52	53
Gang violence	52	56	49	54 <sup>D</sup>	47
Parking	48	52 <sup>D</sup>	50	49 <sup>D</sup>	43
Road construction	45	46	49	44	44
Unlawful weapon use	45	51 <sup>D</sup>	41	47 <sup>D</sup>	40
Vandalism	42	51 <sup>D</sup>	41	45 <sup>D</sup>	34
Pedestrian safety	42	41	53 <sup>CD</sup>	42	37
Speed control	41	37	44	41	41
Theft	40	44	35	42 <sup>D</sup>	35
Robbery	39	41	34	40	36
Burglary	38	44 <sup>D</sup>	34	40 <sup>D</sup>	34
Loitering	37	43 <sup>D</sup>	41 <sup>D</sup>	39 <sup>D</sup>	29
Litter	37	46 <sup>D</sup>	34	41 <sup>D</sup>	28
Assault	36	38	37	35	32
Vehicle theft	31	35 <sup>D</sup>	32	33 <sup>D</sup>	24
Domestic assault	29	35 <sup>D</sup>	27	30 <sup>D</sup>	23
Credit card/check fraud	29	34	31	25	26
Graffiti	27	29	30	26	24
Noise	26	38 <sup>CD</sup>	38 <sup>CD</sup>	25 <sup>D</sup>	15
Day laborers	26	33 <sup>D</sup>	30 <sup>D</sup>	28 <sup>D</sup>	20
Homeless/Vagrants	23	23	33 <sup>CD</sup>	22 <sup>D</sup>	17
Computer fraud	23	26	24	22	20
Sobriety checks/DUI	22	22	30 <sup>D</sup>	24 <sup>D</sup>	16
Animal control	16	19 <sup>D</sup>	20 <sup>CD</sup>	12	12
Skateboarding in public areas	15	18 <sup>D</sup>	21 <sup>D</sup>	13	10

**Table 7: Community Issues – Bothersomeness (Continued)**

Base: Random Sample	Caucasian (1485)	Hispanic (68)	African American (124)
% Extremely/Very Bothersome	% (A)	% (B)	% (C)
Drugs	59	57	72 <sup>AB</sup>
Traffic flow	62 <sup>C</sup>	52	53
Underage drinking	53	52	66 <sup>AB</sup>
Gang violence	50	49	65 <sup>AB</sup>
Parking	46	50	56 <sup>A</sup>
Road construction	48	44	48
Unlawful weapon use	44	42	60 <sup>AB</sup>
Vandalism	40	45	51 <sup>A</sup>
Pedestrian safety	42	36	54 <sup>AB</sup>
Speed control	44	38	42
Theft	38	32	56 <sup>AB</sup>
Robbery	39	30	56 <sup>AB</sup>
Burglary	38	28	55 <sup>AB</sup>
Loitering	34	40	50 <sup>A</sup>
Litter	35	43	44 <sup>A</sup>
Assault	33	33	52 <sup>AB</sup>
Vehicle theft	29	27	44 <sup>AB</sup>
Domestic assault	27	23	48 <sup>AB</sup>
Credit card/check fraud	25	31	41 <sup>A</sup>
Graffiti	27	24	32
Noise	23	29	40 <sup>A</sup>
Day laborers	26	26	32
Homeless/Vagrants	22	21	35 <sup>AB</sup>
Computer fraud	20	29 <sup>A</sup>	28 <sup>A</sup>
Sobriety checks/DUI	19	23	35 <sup>AB</sup>
Animal control	13	12	29 <sup>AB</sup>
Skateboarding in public areas	13	19	23 <sup>A</sup>

## COMMUNITY ISSUES – RESOLUTION BY STAMFORD POLICE DEPARTMENT

- ❖ Residents rate the Police Department as most effective in dealing with assault, domestic assault, robbery burglary and theft.

**Table 8: Community Issues – Resolution**

Base: Total Random Sample	Total (1744) %	District 1 (156) % (A)	District 2 (178) % (B)	District 3 (470) % (C)	District 4 (893) % (D)
<b>% Extremely/Very Well</b>					
Assault	43	42	48	43	41
Domestic assault	42	42	44	46 <sup>D</sup>	39
Robbery	40	40	43	38	38
Burglary	38	40	37	39	37
Theft	37	41	33	37	35
Animal control	37	38	37	40 <sup>D</sup>	33
Drugs	36	36	38	39 <sup>D</sup>	31
Vehicle theft	35	36	36	34	35
Skateboarding in public areas	34	36	36	35	31
Sobriety checks/DUI	34	35	37	32	31
Gang violence	33	39 <sup>D</sup>	35	33 <sup>D</sup>	27
Unlawful weapon use	33	31	37	36 <sup>D</sup>	30
Pedestrian safety	32	33	31	31	30
Vandalism	31	30	38	31	29
Homeless/Vagrants	30	34	35	27	27
Speed control	30	32	35	28	27
Underage drinking	29	39 <sup>D</sup>	29	31 <sup>D</sup>	23
Day laborers	29	33 <sup>D</sup>	33 <sup>D</sup>	28	24
Credit card/check fraud	29	33	30	29	26
Road construction	29	32	30	28	24
Loitering	29	31	33	28	26
Noise	29	31	33	30	24
Computer fraud	28	32	32	27	25
Parking	28	28	30	27	26
Graffiti	27	29	33 <sup>D</sup>	25	23
Traffic flow	26	30 <sup>D</sup>	27	26	21
Litter	24	24	31	23	23

**Table 8: Community Issues – Resolution** (Continued)

Base: Random Sample	Caucasian (1485)	Hispanic (68)	African American (124)
% Extremely/Very Well	% (A)	% (B)	% (C)
Assault	45 <sup>B</sup>	31	49 <sup>B</sup>
Domestic assault	42	44	47
Robbery	42 <sup>B</sup>	30	47 <sup>B</sup>
Burglary	40 <sup>B</sup>	27	48 <sup>B</sup>
Theft	38 <sup>B</sup>	27	47 <sup>AB</sup>
Animal control	36	39	41
Drugs	35	36	43
Vehicle theft	36	31	40
Skateboarding in public areas	32	43 <sup>A</sup>	33
Sobriety checks/DUI	33	32	43 <sup>A</sup>
Gang violence	31	36	42 <sup>A</sup>
Unlawful weapon use	33	33	39
Pedestrian safety	30	35	39 <sup>A</sup>
Vandalism	31	30	38
Homeless/Vagrants	29	31	35
Speed control	26	35	38 <sup>A</sup>
Underage drinking	27	36	35 <sup>A</sup>
Day laborers	26	37 <sup>A</sup>	30
Credit card/check fraud	28	30	33
Road construction	26	31	35 <sup>A</sup>
Loitering	28	26	36 <sup>A</sup>
Noise	26	33	37 <sup>A</sup>
Computer fraud	28	28	31
Parking	26	29	32
Graffiti	25	27	37 <sup>A</sup>
Traffic flow	23	28	31 <sup>A</sup>
Litter	22	24	34 <sup>A</sup>

## RESPONDENT PROFILE

Table 9: Respondent Profile

Base: Total Random Sample	Total (1744) %	District 1 (156) % (A)	District 2 (178) % (B)	District 3 (470) % (C)	District 4 (893) % (D)
Average # of Years Lived in Stamford	28.8	32.5 <sup>BC</sup>	23.7	27.8	29.1 <sup>B</sup>
Own home	78	67	55	85 <sup>AB</sup>	93 <sup>ABC</sup>
Rent	19	29 <sup>CD</sup>	44 <sup>ACD</sup>	13 <sup>D</sup>	5
Work in Stamford	50	53	59 <sup>D</sup>	50	46
Employed by City of Stamford	7	12 <sup>CD</sup>	9	6	5
Male	28	29	26	29	27
Female	43	45	45	40	42
No answer	29	26	29	31	31
18-54	51	47	53	55	53
55+	47	50	46	44	45
Average age	52.6	53.7	51.0	51.0	53.1 <sup>C</sup>
Under \$75K	42	63 <sup>CD</sup>	53 <sup>D</sup>	44 <sup>D</sup>	23
\$75K+	47	28	40	48 <sup>A</sup>	63 <sup>ABC</sup>
No answer	11	9	7	8	14
Average HH Income (\$000)	\$102.2	\$66.1	\$87.9 <sup>A</sup>	\$95.5 <sup>A</sup>	\$138.2 <sup>ABC</sup>
Children Present in HH	29	27	25	29	33
<i>Base: Children in HH</i>	<i>(493)</i>	<i>(33)<sup>@</sup></i>	<i>(38)<sup>@</sup></i>	<i>(125)</i>	<i>(289)</i>
Attend/will attend Stamford Public School	70	79	66	69	68
Married	64	59	52	60	77 <sup>ABC</sup>
Not Married	34	38 <sup>D</sup>	44 <sup>D</sup>	38 <sup>D</sup>	20
Caucasian	57	33	43	59 <sup>AB</sup>	77 <sup>ABC</sup>
African American	14	32 <sup>BCD</sup>	19 <sup>CD</sup>	8 <sup>D</sup>	3
Hispanic	19	26 <sup>D</sup>	26 <sup>D</sup>	24 <sup>D</sup>	10

**Table 9: Respondent Profile (Continued)**

Base: Random Sample	Caucasian (1485) % (A)	Hispanic (68) % (B)	African American (124) % (C)
Average # of Years Lived in Stamford	31.4 <sup>B</sup>	20.7	34.6 <sup>B</sup>
Own home	86 <sup>BC</sup>	77 <sup>C</sup>	43
Rent	12	21 <sup>A</sup>	53 <sup>AB</sup>
Work in Stamford	47	63 <sup>A</sup>	56 <sup>A</sup>
Employed by City of Stamford	9	8	15 <sup>A</sup>
Male	26	38 <sup>AC</sup>	22
Female	42	44	55 <sup>A</sup>
No answer	32 <sup>BC</sup>	18	23
18-54	48	68 <sup>AC</sup>	48
55+	51 <sup>B</sup>	30	49 <sup>B</sup>
Average age	54.3 <sup>B</sup>	45.4	53.9 <sup>B</sup>
Under \$75K	32	62 <sup>A</sup>	68 <sup>A</sup>
\$75K+	56 <sup>BC</sup>	35 <sup>C</sup>	21
No answer	12 <sup>BC</sup>	3	11 <sup>B</sup>
Average HH Income (\$000)	\$118.9 <sup>BC</sup>	\$72.9	\$59.7
Children Present in HH	27	35	33
<i>Base: Children in HH</i>	<i>(412)</i>	<i>(25)<sup>@</sup></i>	<i>(41)<sup>@</sup></i>
Attend/will attend Stamford Public School	65	78	84 <sup>A</sup>
Married	70 <sup>C</sup>	60 <sup>C</sup>	43
Not Married	29	37	56 <sup>AB</sup>

## RESULTS AMONG CITY EMPLOYEES

Employee response is derived from two sources: those who responded to a survey they received in their city mailbox and city residents who were mailed the original survey and reported they were a City Employee.

- ❖ City Employees who responded to this survey appear more cautious attitudinally and seem to feel less secure overall than those who are Non-Employees.
  - ◆ City Employees are more likely to consider violent crime a serious problem (25% compared to 15%) and be somewhat more concerned for their safety.
  - ◆ City Employees rate the majority of community issues as more bothersome than the remainder of respondents.
- ❖ City Employees report greater contact with the Stamford Police Department (86% vs. 77% for Non-Employees) and also made more reports to the police about public disturbance and suspected illicit activities.
- ❖ Despite the disparity in experience and concern between Employees and Non-Employees, both groups rate the Police Department similarly overall. Most importantly, City Employees rate the SPD higher than Non-Employees for their resolution of several of the most bothersome community issues, including: drugs, theft, burglary and sobriety checks.
- ❖ The City Employees who responded to the survey report slightly higher African American representation than seen in the Total Random Sample.

### Locations in Stamford Perceived as Safe

	Stamford Employees (158) %	Not Employees (1582) %
Base: Total	(A)	(B)
% Agree Completely/Somewhat		
At home	81	92 <sup>A</sup>
Leaving personal property at home when I go out	67	84 <sup>A</sup>
Returning home at night	66	83 <sup>A</sup>
With others in my neighborhood, after dark	71	80 <sup>A</sup>
Alone at the beach, during daylight	71	78
Alone in my neighborhood, after dark	63	76 <sup>A</sup>
Downtown after dark, with friends	65	69
Downtown after dark, alone	50	46
Leaving the car unlocked in my driveway	28	42 <sup>A</sup>
Alone at the beach, after dark	26	22
Leaving my home unlocked	11	17
Leaving the car unlocked downtown	6	8

## Crime Perceptions

Base: Total	Stamford Employees	Not Employees
	(158) % (A)	(1582) % (B)
<b>SEVERITY</b>		
<u>Not/Slight Problem</u>	16	36 <sup>A</sup>
Not a problem	1	3
Slight problem	15	33 <sup>A</sup>
Moderate problem	57	48
Serious problem	25 <sup>B</sup>	15
<b>FEAR OF CRIME (Impact on Lifestyle)</b>		
<u>Not At All/Not Much</u>	48	67 <sup>A</sup>
Not at all	15	26 <sup>A</sup>
Not much	33	41
Somewhat	42 <sup>B</sup>	26
Very much	8	6
<b>FEAR OF BEING A VICTIM</b>		
<u>Not At All /Not Much</u>	45	61 <sup>A</sup>
Not at all	11	16
Not much	34	45 <sup>A</sup>
Somewhat	33	30
Very much	19 <sup>B</sup>	7

## Crime Rate Comparison

Base: Total	Stamford Employees	Not Employees
	(158) % (A)	(1582) % (B)
<b>CRIME COMPARED TO OTHER CT CITIES</b>		
Less	65	75 <sup>A</sup>
Same	26	19
More	7 <sup>B</sup>	3
<b>PAST 3 YEARS</b>		
<u>Better/Same</u>	51	63 <sup>A</sup>
Better	14	20
Same	37	43
Worse	47 <sup>B</sup>	34
<b>NEXT 3 YEARS</b>		
<u>Better/Same</u>	41	59 <sup>A</sup>
Better	15	22
Same	26	37 <sup>A</sup>
Worse	51 <sup>B</sup>	32

## SPD Rating

<b>Base: Total</b>	<b>Stamford Employees (158)</b>	<b>Not Employees (1582)</b>
<b>% Excellent/Very Good</b>	<b>% (A)</b>	<b>% (B)</b>
Overall	59	56
Helpful	51	55
Professional	54	53
Knowledgeable	50	54
Competent	53	52
Responsive	52	51
Concerned for your well being	54	50
Fair	44	46
Sensitive to cultural background	43	42

### Community Interaction with Stamford Police Department (% Past 2 Years)

Base: Total	Stamford Employees	Not Employees
	(158) % (A)	(1582) % (B)
<b>Interacted with SPD in Past 2 Years</b>	<b>86<sup>B</sup></b>	<b>77</b>
Asked an officer for directions	42	34
Asked an officer for help	54 <sup>B</sup>	31
Used the 911 system	46 <sup>B</sup>	31
Involved in a motor vehicle accident	37 <sup>B</sup>	28
Asked officer for info on a community issue	26 <sup>B</sup>	15
Phoned SPD for info on a community issue	21	14
Received a moving violation	19	15
Reported a crime	32 <sup>B</sup>	14
Victim of a personal property crime (robbery)	20 <sup>B</sup>	9
Child has interacted with onsite SPD school liaison	15 <sup>B</sup>	8
Community outreach (like DARE)	22 <sup>B</sup>	6
Been arrested	4	3
Victim of a personal injury crime (assault)	8 <sup>A</sup>	3
Been present during a robbery	2	1
<b>Have NOT Interacted (None)</b>	<b>14</b>	<b>23<sup>A</sup></b>

### Reports to Stamford Police Department (% Past 2 Years)

Base: Total	Stamford Employees	Not Employees
	(158) % (A)	(1582) % (B)
<b>Made a report in past 2 years</b>	<b>64</b>	<b>59</b>
Public disturbance	34 <sup>B</sup>	21
Road or utility hazard	22	21
Suspicious person or activity	31 <sup>B</sup>	18
Involved in traffic accident in town	20	17
Medical problem/Emergency	20	15
Traffic complaint	17	13
Animal complaint	10	8
Suspected drug activity	17 <sup>B</sup>	4
Alarm (home/car)	9 <sup>B</sup>	4
<b>Have NOT made a report</b>	<b>36</b>	<b>41</b>

## Community Issues – Bothersomeness/Resolution

Base: Total	% Extremely/Very Bothersome		SPD Resolves Extremely/Very Well	
	Stamford Employees (158)	Not Employees (1582)	Stamford Employees (158)	Not Employees (1582)
	% (A)	% (B)	% (C)	% (D)
Drugs	80 <sup>B</sup>	58	44 <sup>D</sup>	35
Traffic flow	60	57	30	25
Underage drinking	68 <sup>B</sup>	53	37	29
Gang violence	68 <sup>B</sup>	50	40	32
Parking	58 <sup>B</sup>	47	33	28
Road construction	50	45	32	28
Unlawful weapon use	57 <sup>B</sup>	44	41	33
Vandalism	53 <sup>B</sup>	41	37	30
Pedestrian safety	57 <sup>B</sup>	41	38	31
Speed control	53 <sup>B</sup>	40	32	30
Theft	63 <sup>B</sup>	38	45 <sup>D</sup>	36
Robbery	57 <sup>B</sup>	38	47	38
Burglary	60 <sup>B</sup>	36	48 <sup>D</sup>	37
Loitering	41	38	34	28
Litter	44	36	26	24
Assault	57 <sup>B</sup>	34	46	42
Vehicle theft	51 <sup>B</sup>	29	43 <sup>D</sup>	34
Domestic assault	45 <sup>B</sup>	28	45	41
Credit card/check fraud	44 <sup>B</sup>	28	33	29
Graffiti	39 <sup>B</sup>	26	28	27
Noise	38 <sup>B</sup>	25	32	29
Day laborers	45 <sup>B</sup>	25	29	29
Homeless/Vagrants	34 <sup>B</sup>	22	30	30
Computer fraud	41 <sup>B</sup>	22	33	27
Sobriety checks/DUI	31 <sup>B</sup>	22	45 <sup>D</sup>	33
Animal control	22	15	44	36
Skateboarding in public areas	30 <sup>B</sup>	14	35	34

## Respondent Profile

Base: Total	Stamford Employees (158) % (A)	Not Employees (1582) % (B)
Male	31	28
Female	52	43
No answer	17	29 <sup>A</sup>
18-54	56	52
55+	44	46
Average age	50.4	52.5
Under \$75K	58 <sup>B</sup>	41
\$75K+	38	48 <sup>A</sup>
No answer	4	11 <sup>A</sup>
Average HH Income (\$000)	\$79.8	\$104.1 <sup>A</sup>
Children Present in HH	30	30
<i>Base: Children in HH</i>	<i>(52)</i>	<i>(448)</i>
Attend/will attend Stamford Public School	76	71
Married	54	64 <sup>A</sup>
Not Married	46 <sup>B</sup>	34
Caucasian	53	57
African American	23 <sup>B</sup>	14
Hispanic	16	20

## RESULTS AMONG ARRESTEES

- ❖ By definition, Arrestees have had greater contact with the Stamford Police Department than the general populace. Arrestees profile as younger, male, and with lower income than the Random Sample. There are proportionately more African Americans among Arrestee respondents.
- ❖ Arrestees are more cautious attitudinally and somewhat more concerned for their well being. They are more likely to consider violent crime a serious problem in Stamford and perceive unlawful weapon use, vandalism, loitering, assault, day laborers and vagrants as more bothersome than do those who have not been arrested.
- ❖ Arrestees rate the Stamford Police Department significantly lower overall as well as on all key measure that does the general populace. They are also less likely to commend the Police Department for resolving community issues such as litter, day laborers, computer fraud and skateboarding in public places.

### Locations in Stamford Perceived as Safe

Base: Total	Arrested (51) %	Not Arrested (1734) %
% Agree Completely/Somewhat	(A)	(B)
At home	92	92
Leaving personal property at home when I go out	81	82
Returning home at night	76	82
With others in my neighborhood, after dark	74	80
Alone at the beach, during daylight	89	77
Alone in my neighborhood, after dark	65	76
Downtown after dark, with friends	63	70
Downtown after dark, alone	39	47
Leaving the car unlocked in my driveway	26	41 <sup>A</sup>
Alone at the beach, after dark	39 <sup>B</sup>	22
Leaving my home unlocked	11	16
Leaving the car unlocked downtown	13	7

## Crime Perceptions

Base: Total	Arrested	Not Arrested
	(51) % (A)	(1734) % (B)
<b>SEVERITY</b>		
<u>Not/Slight Problem</u>	21	35 <sup>A</sup>
Not a problem	2	3
Slight problem	19	32
Moderate problem	45	48
Serious problem	34 <sup>B</sup>	16
<b>FEAR OF CRIME (Impact on Lifestyle)</b>		
<u>Not At All/Not Much</u>	54	65
Not at all	24	25
Not much	30	40
Somewhat	35	28
Very much	10	6
<b>FEAR OF BEING A VICTIM</b>		
<u>Not At All /Not Much</u>	51	60
Not at all	11	16
Not much	40	44
Somewhat	30	31
Very much	13	8

## Crime Rate Comparison

Base: Total	Arrested	Not Arrested
	(51) % (A)	(1734) % (B)
<b>CRIME COMPARED TO OTHER CT CITIES</b>		
Less	59	75 <sup>A</sup>
Same	29	20
More	9 <sup>B</sup>	3
<b>PAST 3 YEARS</b>		
<u>Better/Same</u>	60	62
Better	25	19
Same	35	43
Worse	40	36
<b>NEXT 3 YEARS</b>		
<u>Better/Same</u>	59	57
Better	21	21
Same	38	36
Worse	37	33

## SPD Rating

	Arrested (51) %	Not Arrested (1734) %
Base: Total	(A)	(B)
% Excellent/Very Good		
Overall	27	58 <sup>A</sup>
Helpful	32	56 <sup>A</sup>
Professional	31	55 <sup>A</sup>
Knowledgeable	38	54 <sup>A</sup>
Competent	29	53 <sup>A</sup>
Responsive	31	52 <sup>A</sup>
Concerned for your well being	34	51 <sup>A</sup>
Fair	27	47 <sup>A</sup>
Sensitive to cultural background	25	44 <sup>A</sup>

### Community Interaction with Stamford Police Department (% Past 2 Years)

Base: Total	Arrested (51) % (A)	Not Arrested (1734) % (B)
<b>Interacted with SPD in Past 2 Years</b>	<b>100<sup>B</sup></b>	<b>91</b>
Asked an officer for directions	40	35
Asked an officer for help	45	33
Used the 911 system	54 <sup>B</sup>	32
Involved in a motor vehicle accident	53 <sup>B</sup>	28
Asked officer for info on a community issue	25	16
Phoned SPD for info on a community issue	30 <sup>B</sup>	15
Received a moving violation	41 <sup>B</sup>	15
Reported a crime	31 <sup>B</sup>	15
Victim of a personal property crime (robbery)	21 <sup>B</sup>	10
Child has interacted with onsite SPD school liaison	23 <sup>B</sup>	8
Community outreach (like DARE)	12	8
Been arrested	100	--
Victim of a personal injury crime (assault)	28 <sup>B</sup>	2
Been present during a robbery	5	1
<b>Have NOT Interacted (None)</b>	<b>--</b>	<b>9</b>

### Reports to Stamford Police Department (% Past 2 Years)

Base: Total	Arrested (51) % (A)	Not Arrested (1734) % (B)
<b>Made a report in past 2 years</b>	<b>72<sup>B</sup></b>	<b>59</b>
Public disturbance	34 <sup>B</sup>	21
Road or utility hazard	27	21
Suspicious person or activity	22	19
Involved in traffic accident in town	31 <sup>B</sup>	17
Medical problem/Emergency	21	16
Traffic complaint	24 <sup>B</sup>	14
Animal complaint	9	8
Suspected drug activity	20 <sup>B</sup>	5
Alarm (home/car)	7	5
<b>Have NOT made a report</b>	<b>28</b>	<b>41<sup>A</sup></b>

## Community Issues – Bothersomeness/Resolution

Base: Total	% Extremely/Very Bothersome		SPD Resolves Extremely/Very Well	
	Arrested (51)	Not Arrested (1734)	Arrested (51)	Not Arrested (1734)
	% (A)	% (B)	% (C)	% (D)
Drugs	69	60	43	36
Traffic flow	64	57	19	26
Underage drinking	68	55	27	30
Gang violence	65	52	29	33
Parking	40	48	27	29
Road construction	49	45	25	29
Unlawful weapon use	63 <sup>B</sup>	46	37	34
Vandalism	65 <sup>B</sup>	41	28	32
Pedestrian safety	47	42	25	33
Speed control	48	41	30	31
Theft	51	40	36	38
Robbery	50	40	41	40
Burglary	45	39	34	39
Loitering	63 <sup>B</sup>	37	21	29
Litter	47	37	11	25 <sup>C</sup>
Assault	50 <sup>B</sup>	36	40	43
Vehicle theft	42	31	34	36
Domestic assault	51 <sup>B</sup>	29	32	43
Credit card/check fraud	39	29	18	30
Graffiti	44 <sup>B</sup>	26	20	28
Noise	28	26	19	30
Day laborers	41 <sup>B</sup>	26	12	30 <sup>C</sup>
Homeless/Vagrants	42 <sup>B</sup>	23	21	31
Computer fraud	34	23	13	29 <sup>C</sup>
Sobriety checks/DUI	31	23	29	35
Animal control	19	16	28	38
Skateboarding in public areas	26 <sup>B</sup>	15	19	35 <sup>C</sup>

## Respondent Profile

Base: Total	Arrested (51) % (A)	Not Arrested (1734) % (B)
Own home	50	78 <sup>A</sup>
Rent	46 <sup>B</sup>	19
Work in Stamford	65	51
Employed by City of Stamford	13	10
Male	45 <sup>B</sup>	28
Female	47	42
No answer	8	30 <sup>A</sup>
18-54	80 <sup>B</sup>	52
55+	19	47 <sup>A</sup>
Average age	44.3	52.4 <sup>A</sup>
Under \$75K	57 <sup>B</sup>	42
\$75K+	37	48
No answer	6	10
Average HH Income (\$000)	\$74.2	\$102.5 <sup>A</sup>
Children Present in HH	45 <sup>B</sup>	29
Married	44	63 <sup>A</sup>
Not Married	54 <sup>B</sup>	34
Caucasian	40	57 <sup>A</sup>
African American	30 <sup>B</sup>	14
Hispanic	22	18